

Sup 03
30. (Twice Amended) A method of providing at least one of medical, veterinary, and other health care information on subjects of interest to a user, the method comprising:

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determining a desired level of service access for the user;
accepting an inquiry from the user;
composing a search request based on the user inquiry;
searching a database, using the search request, in order to identify information requested in the user inquiry;
providing the search results to the user;
accepting a follow-up inquiry from the user which entails providing a higher level of service access; and
allowing the user to request a consultation with a health care professional and, if desired by the user, providing the user with a list of possible health care professionals.

Sup 03
33. (Amended) A health care system for delivering health care to a patient at any one of a plurality of levels of service that provides progressively greater degrees of interaction, the system comprising:

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a server, communicatively coupled to a network, for receiving and transmitting signals;
a monitoring device, communicatively coupled to the network and adapted to be connected to the patient, which is adapted to monitor the patient and to transmit patient information to the server over the network when a highest level of service is utilized in the health care system;
a treatment device, communicatively coupled to the network and adapted to be connected to the patient, which receives a treatment signal from the server over the network and is adapted to administer a treatment to the patient based on the treatment signal received when the highest level of service is utilized in the health care system.

Please add the following new claim 38:

Exhibit C
38. A networked health care service that provides a client with a plurality of levels of service,

wherein a first of the levels of service provides primarily informational data to a user that has requested information, the informational data being provided to the user at a specific level of sophistication based on user-entered data that pertains to the user's ability to understand data provided to the user,

wherein a second of the levels of service receives and processes comments from the user on an adequacy of the informational data provided to the user, and wherein a determination is made as to whether a referral to a professional is needed,

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wherein a third of the levels of service provides for a client-professional relationship to be established between the user and a health care professional who advises the user concerning additional information needed and other actions which should be taken in relation to health care treatment of the user, and

wherein a fourth of the levels of service provides for physical interaction between the user and the health care professional, by way of monitoring devices or treatment devices directly coupled to the user, and wherein messages to and from the monitoring devices and the health care professional are provided so as to allow the health care professional to monitor patient parameters and to administer management advice for the user.